

THE BAY CLUB APP – QUICK START GUIDE

How to Download, Create an Account, and Log In



Before You Begin

Your app login email must match either:

- The email you provided when signing up at the Bay Club, OR
- Your BuildingLink email

If unsure, the front desk can confirm your email.

1. Download the App

iPhone (Apple App Store):

- Open the App Store
- Search: “The Bay Club Swim & Fitness”
- Select the app with the Bay Club logo
- Tap Get or Open



Android (Google Play Store):

- Open Google Play Store
- Search: “The Bay Club Swim & Fitness”
- Select the app with the Bay Club logo
- Tap Install, then Open

2. Open the App

You will see the Bay Club welcome screen with Sign In and Create Account options, plus bottom tabs for Home, Book, Profile, and More.

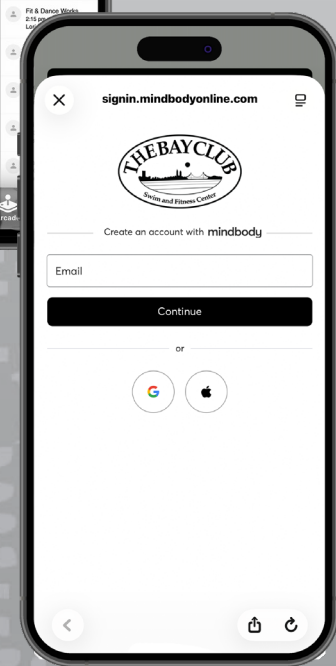
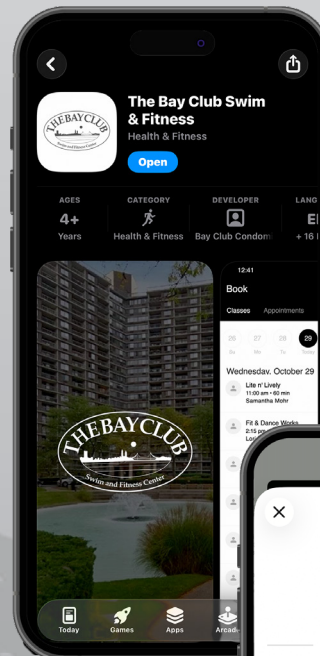
3. Create Your Account (New Users)

- Tap Create Account
- Enter your email (must match Bay Club or BuildingLink)
- Tap Continue
- Enter your name, phone number, and create a password
- Complete the setup
- You may also sign up with Apple or Google

4. Log In

- Tap Sign In
- Enter your email and password
- Tap Log In

You'll see a welcome message with your name when successful.





5. Check Your Membership Access

Once logged in, you will see:

- Home: Welcome message, promotions, upcoming bookings
- Book: Reserve classes, golf simulator, tennis, pickleball
- Profile: Schedule, passes, wallet, payment methods
- More: Digital member barcode, settings, contracts, help

If you cannot book anything, your membership may not be fully activated. Visit the front desk.

6. Forgot Password?

- Tap Forgot Password
- Enter your email
- Open the reset link sent to your inbox
- Create a new password and log in again

7. Using the App as a Member

- Book tennis & pickleball courts
- Reserve the golf simulator
- Sign up for fitness classes
- Register for events
- View bookings and purchase history
- Add credit cards for payments
- Use your digital barcode for Club entry

Need Help?

If something doesn't work (booking blocked, missing features), your email may not match the Club's records or your membership may not be activated.

Please visit the Bay Club front desk for assistance.

